



EMPLOYEE BENEFITS

July 1, 2023 - June 30, 2024



CONNECTING PEOPLE & BUILDING COMMUNITY

HILLTOP PEOPLE
FIRST



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The information in this Benefits Summary is presented for illustrative purposes and is based on information provided by the employer. The text contained in this Summary was taken from various summary plan descriptions and benefit information. While every effort was taken to accurately report your benefits, discrepancies, or errors are always possible. In case of discrepancy between the Benefits Summary and the actual plan documents, the actual plan documents will prevail. All information is confidential, pursuant to the Health Insurance Portability and Accountability Act of 1996. If you have any questions about this summary, contact Susan Volkmann.

MANDATORY NOTICES

Hilltop Community Resources Employee Benefit Summary Plan Descriptions (SPD)

Please Note:

Receipt of this notice is not a guarantee of coverage. You must be enrolled in order to have coverage under Medical, Dental, and/or Vision Plans.

You have a right to request and obtain a paper copy of these documents if you are unable to access the information on Hilltop's employee portal.

The Summary Plan Description provides complete details about Hilltop's two medical PPO plans, including plan exclusions, covered benefits, deductible and co-pay amounts, etc. As the plan sponsor we are required to provide this information to you. If you have questions about your coverage you can reference Medical Summary Plan Description located in the employee portal, call the customer service number on the back of your Medical ID card, or you can contact your PeopleOps department at (970) 242-4400. In case of any discrepancy between this booklet and the legal plan document, the legal plan document will govern in all cases.

EMPLOYEE MEDICAL BENEFIT SUMMARY OF BENEFITS & COVERAGE (SBCS)

Summary of Benefits and Coverage - PPO 1000 Medical Plan and PPO 2500 Medical Plan

EMPLOYEE BENEFIT SUMMARY PLAN DESCRIPTIONS (SPDS)

Medical Summary Plan Description
Delta Dental Summary Plan Description
VSP Vision Summary Plan Description
Unum Life Insurance Summary Plan Description
401K Annual Notices and Plan Document

OTHER NOTICES

Health Insurance Portability and Accountability Act (HIPPA) Privacy Notice
Newborns' and Mothers' Health Protection Act (NMHPA) & Women's Health and Cancer
Children's Health Insurance Program Reauthorization Act (CHIPRA) Notice
Summary Annual Report - Medical, Dental, Vision

CONTACT SUSAN VOLKMANN, BENEFITS MANAGER, AT (970) 244-0446 IF YOU HAVE QUESTIONS.

TO VIEW THESE DOCUMENTS, GO TO HILLTOP'S EMPLOYEE PORTAL--> EMPLOYEE RESOURCES-->BENEFIT FORMS & FAQ'S--> FORMS & DOCUMENTATION.

BENEFIT ELIGIBILITY



A Benefits Eligible Employee is...

An employee who is considered either Full-Time (FT) or Part-Time (PT).

- FT is 30-40 hrs/week
- PT is 0-29 hrs/week



Eligible New Hires...

A newly hired, eligible employee must make their benefit elections within 30 days of their hire date. Benefits elected will begin the first day of the month following the employee's hire date.



Eligible Dependents are defined as...

Eligible dependents include employee's spouse, eligible domestic partner, dependent children, common-law spouse or eligible dependents of the domestic partner.



Changing Your Benefits

The option to elect Hilltop benefits is available at new hire, open enrollment, or during a qualifying life event.

No benefit changes can be made mid-year without a qualifying event.

Qualifying Events When you have a qualifying event, you have 30 days to elect benefits in UKG



Marriage or Divorce



Death



Birth



Adoption



Loss of other Coverage/Your spouse's open enrollment



Change in employment status

Benefit	Full-Time	Part-Time
PTO: Paid Time Off	✓	✓
EIB: Extended Illness Bank	✓	✓
Health Top Wellbeing Program	✓	✓
401K/Roth Retirement with Voya	✓	✓
Dependent Care FSA with ThrivePass	✓	✓
Life Insurance & Additional Life with Unum	✓	✓
Supplemental Insurance with Aflac	✓	✓
Employee Assistance Program with Triad EAP	✓	✓
Sabbatical Leave	✓	✓
Tuition Reimbursement	✓	✓
1st Time Home Buyer	✓	✓
Dental Insurance with Delta Dental of CO	✓	
Vision Insurance with VSP	✓	
Medical/RX with UMR & Teledoc	✓	
Medical Flexible Spending Accounts with ThrivePass	✓	
Identity Theft Protection with Norton LifeLock	✓	
Pet Insurance with MetLife	✓	



MONUMENT HEALTH

Monument Health is your local resource to help manage your health plan.

As a Monument Health member, you have guaranteed access to our robust network of primary care practices.



Patient-centered



Team-based



Accessible



Comprehensive



Coordinated



High quality

Do you understand your health insurance plan?

Monument Health can provide guidance to understand your health insurance plan.

Need a primary care provider?

Call your Monument Health team to find a provider that fits your unique needs.

Do you need support after a medical event?

Monument Health will be following up with you to ensure you are wrapped in care.

Have billing questions?

Call your Monument Health team to support and advocate on your behalf.

Unsure of which provider to see?

Monument Health can help you understand network options and the associated costs.

Want to play an active role in your health?

Monument Health will help you connect to local resources.

As a Monument Health member, you have guaranteed access to our robust network of primary care practices.

Please call Monument Health directly to confirm whether a UHC Choice Plus network provider is categorized in the Tier 1 network.

**Call Monument Health
(970) 683-5630**

MEDICAL BENEFIT HIGHLIGHTS

We believe that taking care of our employees' health is a top priority, which is why we offer a comprehensive medical benefit plan with key highlights that go above and beyond.

\$0 Copay for Primary Care Physician

\$0 copays: That's right! Our health plan includes \$0 copays for:

- Primary office visits
- Annual check-ups,
- Immunizations
- Annual preventive blood work/screenings.

This means you can take care of your health without having to worry about out-of-pocket expenses.

Teledoc

Includes Medical, Behavioral Health, and Dermatology

Our health plan includes access to telemedicine services, which allow you to consult with a healthcare provider from the comfort of your home including weekends and holidays.

This is a convenient and cost-effective way to address minor medical issues and can help you avoid unnecessary trips to the doctor's office.

Hilltop covers the cost of your Teladoc virtual visit. You will have a \$0 copay for these services when they are accessed through Teladoc.

\$0 Copay for Preventive Prescriptions

- You will have a \$0 copay when filling a preventive generic medication. The plan will cover 100% of the cost.
- Hilltop covers diabetic supplies, such as insulin pumps and Continuous Glucose Monitoring (CGM) with only a copay.
- Insulin is generously covered at 100% by Hilltop.

Fertility Coverage

Fertility services will now be covered on both plans up to a lifetime maximum of \$20,000.

Coverage includes:

- Egg Freezing
- In vitro fertilization (IVF)
- Gamete intrafallopian transfer (GIFT)
- Zygote intrafallopian transfer (ZIFT)

Maternity Coverage

Our medical plan covers 100% of routine pre-natal care.

Coverage includes:

- Routine Pre-Natal Care Visits
- Ultrasounds
- Screenings
- Labs

HILLTOP

Benefit FAQ's



What is the difference between Hilltop's two medical plans?

The two medical plans have the same coverage. The difference is the deductibles and the total out-of-pocket that you pay for medical services.

What do the different tiers mean in our medical plans?

The Monument Health Tier 1 medical plan gives members the greatest negotiated rate for covered services, saving money for the member and Hilltop.

Tier 2 is the United Healthcare wrap network. This network will not provide as large a discount but is a more expansive network so you can find any coverage that might not be available locally.

When do my benefits start?

For newly hired or newly-eligible employees, benefits begin on the first of the month following your date of hire, you must enroll no later than 30 days after your hire date or your qualifying event.

When can I expect my Insurance ID Card?

Once you submit your enrollment elections, please allow 10-14 days for UMR to send your medical card.

Can I change or cancel my benefits during the year?

No benefit changes can be made mid-year without a qualifying event.

What is considered a qualifying Event?

Marriage, divorce, birth, adoption, death, loss of other coverage, your spouse's open enrollment or change in work status (PT to FT or FT to PT).

What is a deductible?

The amount an employee must pay out-of-pocket for covered medical expenses before their insurance carrier will pay for eligible expenses.

What is Coinsurance?

After your deductible is met, this is the percentage of costs you will pay for covered services.

What is a Copay? A copay is a set amount that an employee pays out-of-pocket when they receive medical services or prescription drugs through their employee benefits plan. It is a form of cost-sharing designed to help offset the cost of healthcare expenses.

HILLTOP'S PPO 1000 MEDICAL PLAN

BENEFIT FEATURES	Monument Health (Tier 1)	UHC Choice Plus Network (Tier 2)	Non-Network (Tier 3)
Deductible (single/family)	\$1,000/\$2,000	\$1,500/\$3,000	\$3,000/\$6,000
Coinsurance (Covered after deductible)	Covered at 90%	Covered at 80%	Covered at 50%
Total Out-of-Pocket (single/family)	\$2,550/\$5,000	\$3,800/\$7,500	\$13,000/\$21,000
Delta/Montrose Deductible*	See insert	See insert	See insert
Routine Services			
Physician Office Visit	\$0 Copay	\$40 Copay	50% after Deductible
Specialist Office Visit	\$50 Copay	\$50 Copay	50% after Deductible
Preventive Services/Annual Exam	\$0 Copay, 100% covered	\$0 Copay, 100% covered	50% after Deductible
Diagnostic Lab	\$50 Copay	\$50 Copay	50% after Deductible
Diagnostic X-Ray	90% after Deductible	80% after Deductible	50% after Deductible
Advanced Imaging (CT, PET, MRI)	80% after Deductible	80% after Deductible	50% after Deductible
Prescription Drugs			
Generic / Formulary Brand/ Non-Formulary	\$0 Copay for Generic Only Preventive drugs/\$10 Copay for all other Generic drugs/\$30 Copay for formulary /\$85 Copay for non formulary		
Tier 4 Specialty Drugs	30% coinsurance. If you are taking a specialty medication eligible for the PrudentRx program you will pay \$0 for your medication once you enroll in the program.		
Retail 90 day supply/Mail order	2x Copay (A 30-day supply savings)		
Hospital Services			
Emergency Room	\$300 Copay (waived if admitted as inpatient within 24 hours)		
Inpatient Hospital	90% after Deductible	\$200 plus coinsurance	\$500 plus coinsurance
Outpatient Facility	90% after Deductible	\$200 plus coinsurance	\$500 plus coinsurance
Urgent Care	\$25 Copay	\$50 Copay	50% after Deductible
Other Services			
Inpatient Mental Health	90% after Deductible	80% after Deductible	50% after Deductible
Mental Health Office Visit	\$0 Copay	\$0 Copay	\$10 Copay
Physical Therapy	\$50 Copay	\$50 Copay	50% after Deductible
Chiropractic Care	\$50 Copay	\$50 Copay	50% after Deductible
Durable Medical Equipment	90% after Deductible	80% after Deductible	50% after Deductible
Teladoc: General Medicine, Behavioral Health and Dermatology	\$0 Copay	\$0 Copay	\$0 Copay

*Delta/Montrose see insert for more information

HILLTOP'S PPO 2500 MEDICAL PLAN

BENEFIT FEATURES	Monument Health (Tier 1)	UHC Choice Plus Network (Tier 2)	Non-Network (Tier 3)
Deductible (single/family)	\$2,500/\$5,000	\$3,500/\$7,000	\$5,000/\$10,000
Coinsurance (Covered after deductible)	Covered at 90%	Covered at 80%	Covered at 50%
Total Out-of-Pocket (single/family)	\$4,550/\$9,100	\$6,350/\$12,700	\$20,000/\$40,000
Delta/Montrose Deductible*	See insert	See insert	See insert
Routine Services			
Physician Office Visit	\$0 Copay	\$40 Copay	50% after Deductible
Specialist Office Visit	\$50 Copay	\$50 Copay	50% after Deductible
Preventive Services/Annual Exam	\$0 Copay, 100% covered	\$0 Copay, 100% covered	50% after Deductible
Diagnostic Lab	\$50 Copay	\$50 Copay	50% after Deductible
Diagnostic X-Ray	90% after Deductible	80% after Deductible	50% after Deductible
Advanced Imaging (CT, PET, MRI)	80% after Deductible	80% after Deductible	50% after Deductible
Prescription Drugs			
Generic / Formulary Brand/ Non-Formulary	\$0 Copay for Generic Only Preventive drugs/\$10 Copay for all other Generic drugs/ \$30 Copay for formulary /\$85 Copay for non formulary		
Tier 4 Specialty Drugs	30% coinsurance. If you are taking a specialty medication eligible for the PrudentRx program you will pay \$0 for your medication once you enroll in the program.		
Retail 90 day supply/Mail order	2x Copay (A 30-day supply savings)		
Hospital Services			
Emergency Room	\$300 Copay (waived if admitted as inpatient within 24 hours)		
Inpatient Hospital	90% after Deductible	\$200 plus coinsurance	\$500 plus coinsurance
Outpatient Facility	90% after Deductible	\$200 plus coinsurance	\$500 plus coinsurance
Urgent Care	\$25 Copay	\$50 Copay	50% after Deductible
Other Services			
Inpatient Mental Health	90% after Deductible	80% after Deductible	50% after Deductible
Mental Health Office Visit	\$0 Copay	\$0 Copay	\$10 Copay
Physical Therapy	\$50 Copay	\$50 Copay	50% after Deductible
Chiropractic Care	\$50 Copay	\$50 Copay	50% after Deductible
Durable Medical Equipment	90% after Deductible	80% after Deductible	50% after Deductible
Teladoc: General Medicine, Behavioral Health and Dermatology	\$0 Copay	\$0 Copay	\$0 Copay

*Delta/Montrose see insert for more information

PREMIUMS

Premium Payment: Your medical, dental, and vision premiums and flexible spending contributions will automatically be set up as pre-tax payroll deductions for 24 pay periods in a benefit year.

Medical Plan Premiums PPO 1000 Plan			
<u>Per Paycheck</u>	<u>Employee Premium</u>	<u>After Wellbeing Discount*</u>	<u>Hilltop's Contribution</u>
Employee ONLY	\$75.24	\$57.74	\$332.45
Employee + Spouse	\$374.73	\$357.23	\$423.14
Employee + Child(ren)	\$217.79	\$200.29	\$502.05
Family	\$517.28	\$499.78	\$592.74

*Wellbeing discounts include \$35/mo for an employee-only plan, \$45/mo for an employee plus spouse or child(ren) plan, or \$50/mo for an employee plus family plan.

Medical Plan Premiums PPO 2500 Plan			
<u>Per Paycheck</u>	<u>Employee Premium</u>	<u>After Wellbeing Discount*</u>	<u>Hilltop's Contribution</u>
Employee ONLY	\$45.78	\$28.28	\$332.45
Employee + Spouse	\$315.80	\$298.30	\$423.14
Employee + Child(ren)	\$164.75	\$147.25	\$502.05
Family	\$434.77	\$417.27	\$592.74

*Wellbeing discounts include \$35/mo for an employee-only plan, \$45/mo for an employee plus spouse or child(ren) plan, or \$50/mo for an employee plus family plan.

Dental Premiums

Premiums per Paycheck	
Employee ONLY	\$13.26
Employee+ Spouse	\$25.07
Employee + Child(ren)	\$28.58
Family	\$45.88

Vision Premiums

Premiums per Paycheck	
Employee ONLY	\$6.20
Employee+ Spouse	\$9.91
Employee + Child(ren)	\$10.12
Family	\$16.31

Pharmacy Programs



RxBenefits - Your Pharmacy Benefit Manager

RxBenefits is your main point of contact for questions or concerns regarding your pharmacy benefit and prescription claims.

RxBenefits has partnered with CVS/Caremark to give Hilltop members greater discounts, better access, and improved member services.

Receiving a 90-day supply of the medications you take regularly is easier than ever. Convenient delivery by mail brings you prescriptions right to your door with no-cost shipping.



Preventive Generic Prescription Program:

- Ensures you are able to access the generic medications needed to prevent various conditions from developing.
- When you fill a preventive generic medication included in this program, there will be a \$0 copay.

Here is a list of the most common therapies covered under the Preventive Generic Prescription Program:

- **Anti-infectives**
- **Anticoagulants**
- **Antiplatelets**
- **Anticonvulsants**
- **Cardiovascular conditions**
- **Coronary artery disease**
- **Diabetes**
- **Hypertension**
- **Mental health**
- **Osteoporosis**
- **Preventive care services**
- **Respiratory disorders**

Diabetic Supplies and Insulin Coverage:

Hilltop knows that your diabetic care is crucial to maintaining your overall health. To reduce cost barriers for diabetic care Hilltop has enhanced how your supplies and insulin are covered.

Diabetic Supplies

- To reduce your share of the cost, diabetic supplies, like an insulin pump and Continuous Glucose Monitoring (CGM) are covered under Hilltop's medical insurance with only a copay,

Insulin

- Hilltop covers 100% of the cost of insulin for members.

PrudentRx Copay Program

Through the PrudentRx Copay program, you will pay \$0 out of pocket for medications on your plan's specialty drug list outlined within the PrudentRx program drug list. If you are taking a medication that is eligible for this program you will receive an outreach from a PrudentRx representative to enroll. If you have any questions, PrudentRx can be reached at 1-888-203-1768.

Talk to a doctor anytime

Teladoc® gives you 24/7/365 access to U.S. board-certified doctors through the convenience of phone, video or mobile app visits. It's an affordable alternative to costly urgent care and ER visits when you need care now.



***If you have Hilltop's Health Insurance,
your Teladoc copay is \$0.***

WHEN CAN I USE TELADOC?

When you are feeling sick, the last thing you want to do is leave the house. With telemedicine, you can receive care 24/7 from the comfort of your home.

Some of the services available through Teladoc include:

- Cold and flu
- Strep throat
- Pink eye
- Urinary tract infection
- Ear issues
- Sinus Infection
- Skin rash
- And many more!

TELEDOC BEHAVIORAL HEALTH

With Teladoc Health, you can build a relationship with an experienced therapist or psychiatrist. Teladoc Behavioral Health licensed therapists and psychiatrists are here for you no matter what you are facing, whether it's big or small. These experts can help you and your family members with:

- Anxiety, stress, depression
- Medication management
- Relationship conflicts
- Mood Swings
- Trauma and PTSD
- And more+

TELADOC DERMATOLOGY

You no longer have to wait weeks for an appointment. Simply use your Teladoc Health account to upload images of your skin condition and one of Teladoc's U.S. board-certified dermatologists will provide a diagnosis and treatment plan customized to fit your specific needs. Receive treatment for:

- Acne
- Eczema
- Rashes
- Raised moles
- Rosacea
- And more+

Talk to a doctor anytime for free with Hilltop's health insurance

 Teladoc.com

 1-800-TELADOC (835-2362)



Register using your UMR Member ID#, located on your insurance card.



Hilltop's Health Access wants to help you and your family choose the health care coverage you need at an affordable price. We have many options to choose from, including Medicaid and CHP+.

Call Hilltop's Health Access if you have questions and to learn about all of your options.

Hilltop Health Access is located in the Hilltop Family Resource Center at
1129 Colorado Ave.

Call 970-244-0850 for an appointment.

ENHANCED MATERNITY/ PRE-NATAL CARE

The prescribed routine pre-natal care and maternity care services listed below are **covered 100%** by the plan. They include:



Pre-Natal Care Visits

Before Week 33	1 visit every 4 weeks
Week 34 until delivery	1 visit every week

Ultrasounds

Before 13 weeks	1 Ultrasound
Between 16 to 22 weeks	1 Ultrasound

Screenings

Gestational screening during 26-28 weeks of pregnancy.	1 screening
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Labs

All Routine Labs

Extended Illness Bank (EIB) is available for parental leave (limitations apply).

Dental Coverage



Hilltop offers Dental Insurance through Delta Dental of Colorado for in-network and out-of-network providers.

Coverage includes preventive, basic, major, and orthodontia services.

Your plan number is your Social Security number.

What's New for 2023?

- Orthodontia will now be covered for both children and adults
- Orthodontia lifetime maximum will increase from \$1,500 to \$2,000
- Implants will be covered as a major service



Plan Feature	PPO/Premier Dentist
Annual Deductible	\$50 individual / \$150 family
Annual Benefit Maximum	\$1,500 per individual (preventive services do not apply)
Preventive Services (cleanings, exams, x-rays)	100%, no deductible
Basic Services (fillings, oral surgery, endodontics, periodontics)	80% after deductible
Major Services (crowns, implants, prosthodontics, onlays)	60% after deductible (subject to 12-month waiting period)
Orthodontia Services (children & adults)	50% up to \$2,000 lifetime maximum (subject to 12-month waiting period)



Right Start 4 Kids®

Provides coverage for Dependent children through age 12 at 100% for covered Preventive, Basic, and Major services only, with no deductible applied (up to the annual maximum).

The Dependent child must see a Delta Dental PPO or Premier Provider to receive the 100% coinsurance. If a Non-Participating Provider is seen, the plan's standard coinsurance levels will apply.

This program is subject to the limitations and exclusions defined in the plan.

VISION INSURANCE



Hilltop offers vision insurance through VSP. Vision insurance covers annual eye exams, prescription lenses, contacts and frames.

Your plan number is your Social Security number.

Exam Copay	\$10
Exam Frequency	12 months
Materials Copay	\$25
Lens Frequency	12 months
Frame Frequency	24 months
Contacts Frequency	12 months
Contact Lenses	\$150 allowance
Contact Lens Fitting	\$60 copay
Standard Frames	\$200 allowance
Single Vision Lenses	100% after copay
Bifocal Lenses	100% after copay
Trifocal Lenses	100% after copay
Progressive Lenses	\$75 allowance

Extra Savings & Discounts

Glasses and Sunglasses

- Extra \$20 to spend on featured frame brands. Got to vsp.com/offers for details
- 30% savings on additional glasses and sunglasses, including lens enhancements, from the same VSP provider on the same day as your WellVision exam
- Or get 20% from any VSP provider within 12 months of your last WellVision exam
- Lightcare \$200 allowance for ready-made non-prescription blue light filtering glasses.

Retinal Screening

- Guaranteed pricing on retinal screening as an enhancement to your Well Vision Exam.

Laser Vision Correction

- Average 15% off the regular price or 5% off the promotional price; discounts only available from contracted facilities.
- After surgery, use your frame allowance (if eligible) for sunglasses from any VSP doctor.

FLEXIBLE SPENDING ACCOUNTS (FSA)

Hilltop offers two flexible spending account (FSA) options through ThrivePass. The money you put into an FSA is collected from your paycheck before taxes are withheld.

- To navigate your pre-tax benefits and to find a complete FSA eligibility list log into your ThrivePass account at app.thrivepass.com or download the "ThrivePass Pre-Tax Accounts" APP in the App Store or Google Play.



Medical FSA (Full-time Employees Only)

The medical flexible spending account (FSA) allows you to use pre-tax dollars to pay for eligible healthcare expenses for you, your spouse, and your eligible dependents.

Medical expenses may include:

- Copays, coinsurance, and deductibles
- Dental expenses like orthodontia, crowns, and bridges
- Vision expenses like LASIK laser eye surgery, glasses, and contacts
- Prescription drugs and over-the-counter (OTC) items

You are allowed to roll over up to \$610 of your unused Medical FSA balance to the 2024 plan year.



Contribute

Estimate the amount you expect to spend on health-related expenses in the upcoming plan year.

- IRS maximum is \$3,050



Spend

Your full annual election for Medical FSA is available at the start of the plan year. Your total contribution amount is spread over 24 pay periods in the benefit year.



Dependent Care FSA (all employees)

The dependent care flexible spending account (FSA) lets you use pre-tax dollars to pay for eligible dependent care expenses.

- Hilltop will match dollar for dollar up to \$2,500 annually.

You are not allowed to roll over your remaining balance in unused Dependent Care FSA dollars to the next plan year.

You must be working to utilize the Dependent Care FSA. If you are married, your spouse must be working, looking for work, a full-time student, or incapable of self-care.

Dependent care contributions are deposited each pay period.

You can only be reimbursed for amounts up to what is currently in your account.



Contribute

Estimate the amount you expect to spend on eligible expenses in the upcoming plan year.

- For Dependent Care: IRS maximum is \$5,000 per family (if single or married). If married, but file separately, each maximum is \$2,500.
- **Hilltop will match dollar for dollar up to \$2,500 of your elected Dependent Care amount for a maximum total of \$5,000.**



Spend

Funds can be used for care for your eligible for your children under 13 years of age. Other eligibility rules may apply.

Dependent Care expenses may include daycare, before & after school care, nursery school, preschool, and summer day camp..

- Dependent care dollars do not roll over to the next year
- Any unused funds at the end of the plan year will be forfeited.



LIFE INSURANCE

Free Life Insurance

Hilltop provides employees, their spouse and children with **FREE** life insurance coverage.

Eligibility: Full-Time & Part-Time Employees (17.5 average hours weekly)

Coverage Amounts:

- **Life and AD&D for Employee** = \$20,000 (reduced to 65% at age 65, at age 70 reduced to 50%)
- **Life for Spouse** = \$10,000 (same benefit reduction as employee)
- **Life for Child(ren)** = \$1,000 for 0-6 months and \$10,000 from 6 months to 19 years or 26 if a full-time student.

Elected supplemental AD&D*

	<u>Coverage Amount</u>	<u>Monthly Rate</u>
Employee	per \$10,000	\$0.25
Spouse	per \$5,000	\$0.13
Child(ren)	per \$2,000	\$0.05

AD&D Insurance is available for purchase and pays a benefit if you survive an accident but have serious injuries or if you die from a covered accident. Maximum of 5 times your annual salary. No EOI required for supplemental AD&D.

***Accidental Death & Dismemberment**

Elected Additional Life Insurance Premiums

Evidence of Insurability (EOI) is required upon election of supplemental life benefits during Hilltop's open enrollment period.

	Term Life monthly rate for employee	Spouse monthly rate	Child(ren) monthly rate
Age	Per \$10,000 of coverage	Per \$5,000 of coverage	\$0.62 per \$2,000 of coverage
	<u>Cost</u>	<u>Cost</u>	
15-24	\$0.50	\$0.38	
25-29	\$0.67	\$0.38	
30-34	\$0.80	\$0.42	
35-39	\$0.90	\$0.50	
40-44	\$1.26	\$0.67	
45-49	\$1.91	\$0.93	
50-54	\$2.91	\$1.46	
55-59	\$4.70	\$2.30	
60-64	\$6.60	\$3.59	
65-69	\$12.70	\$6.33	
70-74	\$20.60	\$11.11	
75+	\$52.06	\$19.84	

LIFE Coverage available for you:

Any amount between \$10,000 and \$500,000 in \$10,000 increments, up to a maximum of 5 times your annual salary.

LIFE Coverage available for your spouse:

Any amount between \$5,000 and \$500,000 in \$5,000 increments, up to a maximum of 5 times your annual salary. Your spouse cannot have higher coverage than you.

LIFE Coverage available for your children:

Up to \$10,000 of coverage in \$2,000 increments. One life premium cover all children.

EMPLOYEE ASSISTANCE PROGRAM Work/Life Balance

Toll-free 24/7 access:

1-800-854-1446 (multi-lingual)

www.unum.com/lifebalance

Confidential

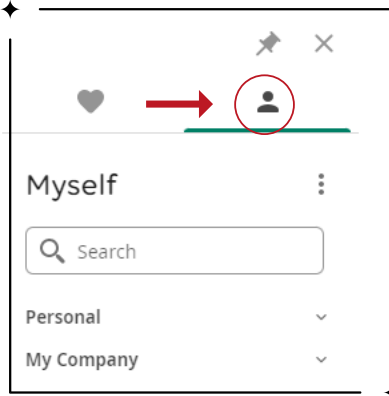


HOW TO... ELECT BENEFITS IN UKG

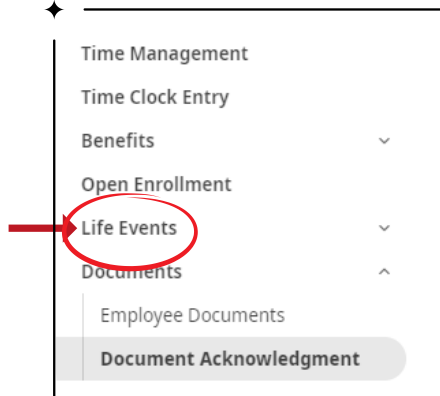
To begin:

1. Go to <https://ew33.ultipro.com/login.aspx>
2. Log into UKG (for password reset or username, contact IT help desk at 970-244-0444).

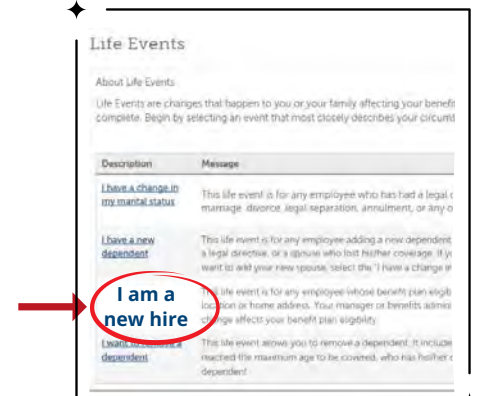
3. Go to Menu/Myself



4. Scroll down and Select Life Events



5. Select I am a new hire



- Review the Welcome message, then use the Next button (top right-hand corner) to continue.
- Verify Beneficiary and Dependent information. This page needs to be completed before you continue to enroll in benefits.
 - **Select the Add button (+)** on the "Beneficiary and Dependent Information Page">> The Add/Change Contact page appears. Enter contact information as needed. **Required fields are indicated by a red dot.** If you plan to enroll your dependents in any Hilltop benefit, remember to check the Dependent Box and include their birthdate and social security number>>**Select Save.**
 - **To edit information** about a beneficiary or dependent, select the individual's name>>The Add/Change Contact page appears>>Edit the information as needed>> **Select Next.**

6. Now you are ready to enroll in benefits! To Elect Benefits: For each benefit category, select the benefit you wish to enroll in or select decline.

NOTE: If you exit the platform, any benefit elections you have made are saved. In order to complete your enrollment, you will need to **SUBMIT** your elections on the last page. If you select Submit, you can't make any changes without assistance from PeopleOps.

For Flexible Spending Accounts:

- Based on 24 pay periods for the plan year. You may indicate an annual or per paycheck amount.
- For *Dependent Care FSA only*- Hilltop matches up to \$2,500 annually.

For Supplemental Life Insurance:

- For new hires, Evidence of Insurability may be required.

For Group Term Life Insurance: This is a **FREE** benefit!

- Make Beneficiary Elections (Please note that in order to receive the free life insurance benefit, all employees must elect their beneficiaries.

7. To Review and Submit Benefit Elections:

- On the last page, "**Confirm your Elections or Changes**", scroll down to view your benefit elections. Review the selected and declined benefit type and plan details including covered family members, plan beneficiaries, and cost information.
- Select **Back** to return to the applicable page to make any changes, if needed.
- Select **Draft** to continue at a later time. All elections are temporarily saved.
- Select **Submit** to complete your elections. If you select Submit, you cannot make any changes without assistance from People Ops. If you select **OK**, the confirmation page appears.

Your Benefits by IMA Health App

How to access the app:



ACTIVATE PROFILE

Login as new user & select email or demographics to activate profile



ENTER INFORMATION

Enter your email for the email option or first/last name for demographics option



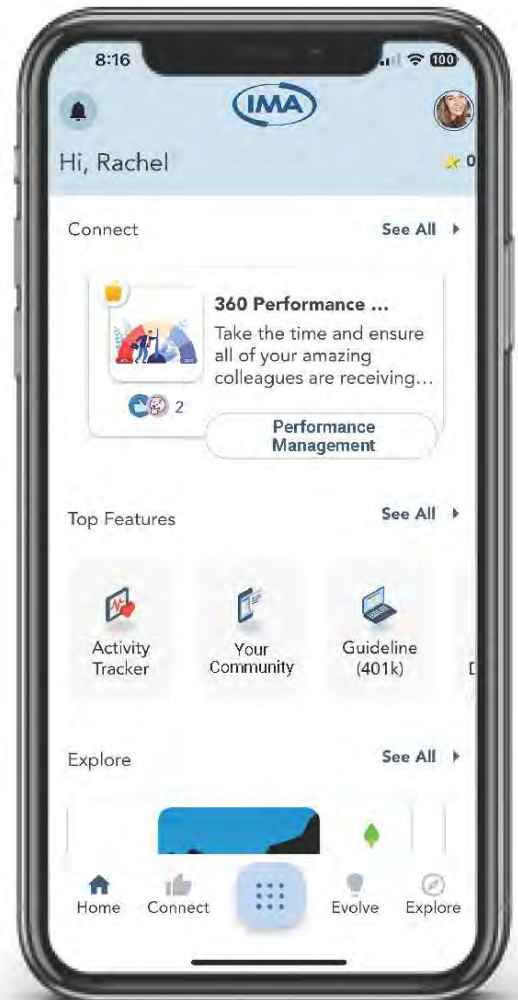
CHECK EMAIL/TEXT

Choose email or text to receive a One-Time Pin(OTP) & enter in app



SET USERNAME & PASSWORD

Set username & password. Everything is now in the palm of your hand!



What's in it for you?



Build your experience to utilize what's important to you



Prioritize your overall well-being & reach your goals



Join your community & access important messages 24/7



Maximize your benefits & make educated decisions

Start building your experience. Download today:





HILLTOP'S 401(K) PLAN

What is a 401(k)?

A savings and investing plan offered by employers that gives employees the ability to put money aside for retirement in a tax favorable setting. It is an easy way to save because contributions are automatically withdrawn from employee's paychecks and invested in funds chosen by the employee.

How much can I contribute to 401K?

You may contribute 0-100% of your annual pay, not to exceed \$22,500 annually. Those age 50 or older are allowed to contribute an additional \$7,500 for a total of \$30,000. Employer contributions do not count against these limits.

Pre-tax or Roth - which is best?

- Traditional 401k: Contributions are made pre-tax and reduce current taxable income. Earnings also grow tax-deferred, which means you won't be required to pay taxes until you start taking withdrawals.
 - Roth 401k: Contributions are made after tax. All future growth and qualified withdrawals are tax-free.
- Contributions can be made to both Traditional and Roth 401k at the same time.

When can I take my money out of my 401K?

- Upon termination of employment (taxes and penalties may apply)
- Upon reaching age 59 ½ (taxes may apply)
- While employed due to a qualified hardship as defined by the IRS (taxes and penalties may apply)
- Loans are **NOT** allowed under this plan.

What if I want to change my election?

Elections can be changed anytime via the Voya website at www.voyaretirementplans.com

Why sign up for 401(k)?

- Hilltop matches up to 4% = **Free Money**
- Employees are immediately 100% vested
- Pre-tax & Roth contribution options
- You can choose from a wide range of investment options

New User?

Please wait until after you receive your first paycheck to register.

1. **Go to enroll.voya.com Or use the QR code below.**
 - a. Plan # 551341
 - b. Verification # 55134199
2. **Click Register Now**
3. **To access your account, register using:**
 - a. Birthdate and SS#
 - b. digit PIN number sent in mail
4. **Set up a unique username and password to access your account.**

Previously Registered Users

Log into voyaretirementplans.com

Need assistance?

Call 1-800-584-6001

Available 24 hours a day, 7 days a week.



Insight Financial Solutions

2793 Skyline Court, Suite D - Grand Junction, CO 81506 - (970) 986-4503

www.ifsgj.com

MEET THE TEAM

Insight Financial is a local, independent financial advisory firm with over 80 years of combined experience. We are a trusted resource for all your financial needs – whether it is retirement plan consulting, wealth management, estate or business planning, or insurance questions, our team has you covered. Our experience allows us to help you navigate an increasingly complex financial world with the tools and know-how to help make the complex, simple.



KEVIN L. PRICE, LUTCF, PPC, CPFA

Kevin has been a Financial Advisor since 2002 and specializes in Retirement Plan Consulting and Private Wealth Management. Kevin is personally committed to your retirement plan's success and is dedicated to partnering with you to design and carry out a customized program to manage fiduciary responsibilities, reduced costs, ease administrative challenges, and most importantly, help your employees prepare for and transition into retirement.

JASON STANFIELD, ChFC

Jason has a bachelor's degree in Finance from the University of Southern California. He has been a Financial Advisor since 2000 and specializes in Private Wealth Management. Jason focuses on working with individuals and families managing their investments and providing comprehensive financial planning. His objective to help clients achieve their goals and simplify the complexities of the investment and financial planning process, set him apart.

CARY EIDSNESS, LUTCF

Cary has been a Financial Advisor since 2001 and specializes in Estate Planning and Business Planning. His own experience in the business world makes him uniquely qualified to assist businesses with their long-term planning along with recruiting and retaining key employees. The clients who have worked with Cary are familiar with his willingness to share ideas and provide advice in helping them develop long term strategies.

MATTHEW RAUEN, CPFA, AIF

Matthew has been a Financial Advisor since 2010 serving clients in the areas of Financial Planning and Private Wealth Management. His focus is designing custom solutions that simplify the big picture into an actionable plan. This high-touch approach helps to make complex situations more manageable.

JENNETTE PRICE, LIA

Jennette can assist with Medicare insurance and life insurance. She is a valuable resource when it comes to Medicare and all its intricacies. Jennette takes the time to understand your needs and concerns before making any recommendations. Being an independent Agent, she works for YOU not the insurance company. This ultimately allows her the ability to use a variety of plans, products, and companies to meet the objective. Her number one priority is focusing on achieving the goals of her clients.

Get help with expenses health insurance doesn't cover



SUPPLEMENTAL INSURANCE



Hilltop offers additional supplemental insurance to employees through Aflac.

Aflac may update benefit offerings from time to time. If you are interested in learning about new policy offerings available from Aflac, please contact your Aflac representative.

Aflac plans are not an employer-sponsored benefit. Therefore, all Aflac policies are an agreement directly between you and Aflac. Because the employee is the owner and administrator of Aflac policies, it is the employee's responsibility to make any changes to their own Aflac policy.

This includes adding/removing family members in the case of a qualifying event, updating policy beneficiaries and changing disability benefit amounts as appropriate.

Hilltop Group Plans

Accident

Accidents happen. When a covered accident happens to you, our accident insurance policy pays you, unless assigned otherwise cash benefits to help with the unexpected medical and everyday expenses that begin to add up almost immediately.

Individual Aflac Plans

Short Term Disability

How would you pay your bills if you're disabled and can't work? An Aflac short-term disability insurance policy can help provide you with a source of income while you concentrate on getting better.

Hospital Confinement Indemnity

Hospital stays are expensive. An Aflac hospital confinement indemnity insurance policy can help ease the financial burden of hospital stays by providing cash benefits.

Critical Illness (Specified Health Event)

An Aflac specified health event insurance policy is designed to help with the costs of treatment if you experience a covered health event.

Cancer/Specified Disease

Aflac's cancer/specified disease insurance policy can help you and your family better cope financially if a positive diagnosis of cancer ever occurs.

Aflac Plus Rider

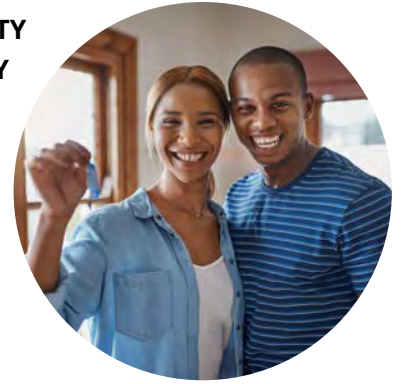
The Aflac Plus Rider pays a lump sum benefit amount along with additional benefits when you are diagnosed with a covered health event.

Contact Aflac's representative Jo Anne Allen at joanne_allen@us.aflac.com or (970) 201-0481

HILLTOP FIRST TIME HOMEBUYER ASSISTANCE PROGRAM

EMPLOYER-ASSISTED HOMEOWNERSHIP PLAN PROVIDED BY HILLTOP COMMUNITY RESOURCES IN CONJUNCTION WITH THE GRAND JUNCTION HOUSING AUTHORITY

At Hilltop, we understand just how difficult it can be to purchase your first home and how hard it is to save enough money to afford a down payment and/or closing costs. We want to see you successfully achieve your dreams of becoming a new homeowner. Hilltop is proud to offer a Employer-Assisted Homeownership benefit that includes a \$500 down payment match.



For more information and forms go to Hilltop's Employee Portal.



Take control of your money with SmartDollar's proven, step-by-step plan.

Put your
money
where your
goals
are



With SmartDollar, you'll get:

- 1 Life-changing content and videos.
- 2 A step-by-step plan that shows you what to do next.
- 3 Tools to tackle each step of the plan faster.

SmartDollar is a financial wellness program that helps you get on a budget, out of debt, and save for your future.

Hilltop covers the cost! Sign up now!

<https://www.smartdollar.com/enroll/hhs8819>



TUITION REIMBURSEMENT

- Education must be job-related.
- Formal request submitted by your supervisor.
- Maximum of \$750 per employee, per year.
- **NEW** • CMU & WCCC offer scholarships to non-traditional students 24 years or older.

For more information and forms go to Hilltop's Employee Portal



Triad Employee Assistance Program

Hilltop provides an employee assistance program, also commonly known as an EAP, to you and your eligible family members through Triad. Hilltop covers 100% of this benefit, so there is no cost to you or your family to utilize these services.

HOW WE CAN HELP

Our counselors can help clients recognize and successfully address issues including:

- Coping with depression
- Calming anxiety
- Stress management
- Enhancing relationships
- Balancing work and home life
- Sharpening parenting skills
- Working through grief, loss or trauma
- Improving work relationships
- Trouncing addictions
- Tackling financial or legal problems

Confidential Mental Health Counseling

- EAP counseling provides short-term, solution-based counseling intended to help you move through issues quickly
- For long-term issues, the EAP can be used as a starting point. Once you have completed your EAP sessions, your counselor may suggest continued treatment, and you will have the option of transitioning to health insurance coverage or self-pay arrangements if needed

Selecting a Counselor

- Visit Triad website to access the counselor search
- Review available counselor biographies and search by area of specialization or location to connect with a counselor qualified to address your situation
- Counselors have a minimum of a Master's degree in psychology, counseling, or social work; current liability insurance; and are registered with the state licensing board

EAP Benefits

Hilltop employees, spouses and dependent family members up to 26 years old can access:

Counseling: enhanced benefit to 7 sessions per incident, per benefit year

Benefit Year: July 1 – June 30

Website: www.triadeap.com

Username: hill

Password: top

Financial Benefits

- A Certified Credit Counselor can help you address credit concerns, debt consolidation, budgeting and much more!

Legal Benefits

- A free 30-minute consultation with an attorney on civil or criminal matters with discounted fees for most ongoing legal services.
- Visit the Triad website to access downloadable legal forms and a free state-specific will builder

CRISIS SUPPORT

- In case of a mental health crisis, a licensed counselor is available 24 hours a day, seven days a week, by calling (877) 679-1100.

www.triadeap.com | info@triadeap.com | (970) 242-9536



BETTER HEALTH THROUGH BETTER LIVING

JOIN THE HEALTH TOP WELLBEING PROGRAM



Collect Points!

Complete wellness activities and earn points for:

- Doctors visits
- Company challenges
- Personal goals and more!



Monthly Prize Drawings

Earn points every month to qualify for prize drawings

- 5 points = 1 entry**
- 10 points = 2 entries**
- 15 points = 3 entries**



Improve Your Health!

Health Top offers support to help you reach your healthiest potential through:

- Company Challenges
- SMART Goals
- Healthy Recipes
- And more!

SIGN UP TODAY!

Go to wellnessportal.online/login/hilltop

Click the **Sign Up button** and complete your profile form.

Use Wellness Code: [hilltop](#)

Covered by Hilltop's Medical Plan?

Get a Monthly Medical Premium Discount

Go to wellnessportal.online/login/hilltop and complete the 5 steps to earn a \$35/month medical premium discount each month for the ENTIRE program year! Additional discounts are available for spouse & family plans.

Steps include:

- ✓ Designate a Doctor
- ✓ Elective Activity
- ✓ Annual Physical
- ✓ Medical Plan Quiz

✓ **Get Your Discount!**



PAID TIME OFF (PTO)

PTO is an employee-owned benefit that is used when you take time away from your normal work schedule.

- PTO is accrued based on regular paid hours.
- There is no “use it or lose it” policy for accrued time.
- A PTO cash out is allowed up to 40 hours per calendar year. 100 hours must remain in your bank after cash out.

<p>Earn PTO each hour you work</p>	<p>For every hour you work you accrue PTO, up to 240 hours max.</p>
<p>Your PTO adds up over time</p>	<p>Up to 4 years of service = 4.4 weeks per year, if full time* 4 + years of service = 5.4 weeks per year, if full time*</p> <p><small>*This assumes 80 hours per pay period worked. You also earn more if you move to a Operations/Senior Leadership position. Please refer to the Employee Handbook for more details</small></p>
<p>YOU choose how to best use your PTO to meet your individual needs</p> <p>Rather than have separate vacation, holiday and sick pay, Hilltop brings it together into ONE bucket to give you maximum flexibility!</p>	
<p>Options when your building is closed on a day that's not significant to you</p>	<ul style="list-style-type: none"> • If you're not scheduled to work/on call, you may use your PTO and enjoy the day off. • You may work with your supervisor to identify meaningful work that can be completed on that day. Meaningful work is defined by each program and is tied to various factors. Available meaningful work is not guaranteed.

Extended Illness bank (EIB)

EIB is employer-owned paid leave to use in the event of an employee's own extended illness, injury, or surgery.

EIB hours may be used after 3 days of PTO, for an employee's non-work related injury, illness, and/or medical procedure that renders the employee unable to perform the essential functions of their position.

EIB Accrual & Cap

- The accrual rate for all employees is .02692 per hour worked.
- Maximum accrual is 560 hours.
- An employee who has more than 500 hours of EIB may transfer hours to their PTO bank at a rate of two EIB hours for one PTO hour, with a maximum of 48 hours EIB (24 PTO hours) each year.



ADDITIONAL LEAVE



Paid Leave:

- **Jury Duty** - Regular rate of pay for up to 3 consecutive days of jury duty is paid to the employee. PTO may be used for remaining service days, otherwise, leave is unpaid.
- **Worker's Compensation Leave** - Medical costs and compensation loss may be covered by the worker's compensation provider in accordance with Colorado Worker's Compensation Law.
- **FAMLI (Family and Medical Leave Insurance)** - Colorado State program available to eligible employees that provides job-protected leave and partial wage replacement for up to 12 weeks per year to care for a family member with a serious health condition, to bond with a new child, or other state approved reasons. Starting January 1, 2024
- **Healthy Families Workplace Act** - Colorado law that protects your right to use up to 48 hours of your PTO and/or EIB for personal and family member illness and domestic violence situations.

Unpaid Leave:



- **Family Medical Leave (FMLA)** - Up to 12 weeks of leave to care for an ill family member, newborn, or for an employee's own serious health condition. Leave may be paid using PTO and EIB when available, otherwise leave is unpaid. Benefits will continue when an employee is on an approved leave.
- **Military Leave** - Unpaid time off for active or inactive duty training in accordance with Federal Uniformed Services Employment and Reemployment Rights Act (USERRA).

Sabbatical Leave Plan:

Hilltop offers this unique benefit to support employee wellbeing and to thank employees for their dedication to Hilltop.

- Full-Time & Part-time employees are eligible
- Eligible on 5-year anniversary and 5 years after the last sabbatical
- 4 weeks paid leave (must be consecutive)
- PTO/EIB hours are not used
- PTO/EIB continues to accrue while on leave
- Requires 90-day notice to supervisor
- May cash out up to 80 hours of PTO during sabbatical year



Your digital health matters, too.

Protecting it is easier than you think.



Identity theft protection and more - for the whole family.

You and your family share all kinds of personal, private, and sensitive information online everyday. Your information is valuable to you — and it's also valuable to cybercriminals

Consider your own digital habits:

- How do you protect personal information on your mobile devices?
- Do you ever connect to public, unsecured Wi-Fi?
- Are you using the same password on multiple accounts?
- How does your family engage online?
- Have you been a victim of identity theft before?
- How do you identify phishing texts or emails, and compromised websites?

Identity theft can happen easily. We make protection easy too.



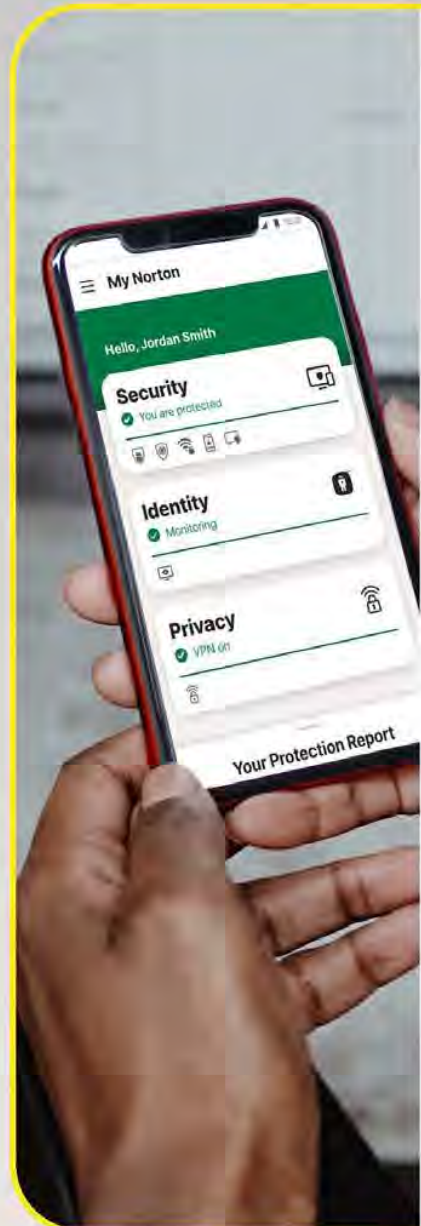
We believe people have the right to feel safe online.

Millions of people trust us to keep them safe online, and so can you. Norton LifeLock Benefit Plans can help safeguard multiple devices, keep your online activity private, and help protect your identity. It's never been easier.



Protect your digital health and your peace of mind.

While you're relaxing, we are scanning. Norton LifeLock Benefit Plans provide an all-in-one solution to help protect you and your information from falling victim to identity theft. Get alerts to possible identity threats, the ability to proactively lock accounts, and if your identity is stolen, we work to fix it.




ENROLL NOW!

Did you know that you can take protective measures to help protect you and your family online? Trust us to help you protect your digital health.

PRICING: Monthly


BENEFIT ESSENTIAL

BENEFIT PREMIER

 Employee Only (18+ Years Old)

\$6.39

\$9.19

 Employee + Family^a

\$12.78

\$17.58





Know what your plan covers... MetLife Pet Insurance helps cover the costs of vet visits, accidents, illness and more.



Get regular check-ups to help protect your pet



Be better prepared for unexpected accidents



Help cover the costs of unplanned illness

Your benefit in action

Take advantage of how simple it is to get – and use – MetLife Pet Insurance:



Select and enroll in the coverage that's right for you and your pet and download our mobile app.



Take your pet to the vet and pay the bill; manage your pet's health and wellness using the app.



Send the bill and your claim to us and receive reimbursement⁴ by check or direct deposit if the claim expense is covered under the policy.

BENEFIT CONTACT LIST

UMR - Plan Advisors

www.umar.com
1-800-207-3172

Monument Health Network

www.monumenthealth.net
970-683-5630

RxBenefits- Prescription Plan

www.rxbenefits.com
1-800-334-8134

Delta Dental of Colorado

www.deltadentalco.com
1-800-610-0201
Group #: 9336

VSP Vision

www.vsp.com
1-800-877-7195
Group #: 30014175

Teladoc

www.teladoc.com
1-800-835-2362

Benefits App

www.strivebenefits.com
clientsuccess@strivebenefits.com

Triad EAP

www.triadeap.com
970-242-9536

UNUM Life Insurance

www.unum.com
866-679-3054

Norton LifeLock

www.nortonlifelock.com
1-800-607-9174

MetLife

www.metlife.com/getpetquote
1-800-GET-MET8

ThrivePass - Flexible Spending Account

app.thrivepass.com
866-855-2844 (Option 1 for Pre-tax Services:
FSA/HSA/Commuter)
TPA@Thrivepass.com

Voya

www.voyaretirementplans.com (Existing Users)
www.enroll.voya.com (New Enrollees)
1-800-584-6001
Plan #:551341

Insight Financial Solutions

investindependently.com
2793 Skyline Court, Suite D
Office 970-986-4503
Fax: 1-866-779-7925

Kevin Price

kevin.price@lpl.com

Cary Eidsness

cary.eidsness@lpl.com

Jason Stanfield

jason.stanfield@lpl.com

Aflac Supplemental Insurance

Jo Anne Allen-Slee
joanne_allen@us.aflac.com
Phone: 970-201-0481
2755 North Ave. Suite 206
Claims: Marie Schmalz, 970-986-0876

Susan Volkmann - Benefits Manager

(970) 244-0446
susanv@htop.org

Amy Payne - Employee Wellbeing & Engagement Administrator

(970) 244-0614
amyp@htop.org

Ali Weatherby - Director, People Engagement

(970) 244-0630
aliw@htop.org

Rebecca Weitzel - Senior Director, People & Growth

(970) 244-0404
rebeccaw@htop.org

Hilltop Community Resources

1331 Hermosa Ave.
Grand Junction, CO 81506
(970) 242-4400



RELATIONSHIP | COURAGE | FUN | GROWTH | INTEGRITY | INCLUSIVITY